

NCCI Edit Claim Denials and Appeals

January 30, 2014

Services denied for NCCI edits should not be billed to the member. The denied service is a provider liability. For more information on NCCI Methodologies, refer to the Health Enterprise NCCI webpage: <http://manuals.medicaidalaska.com/docs/ncci.htm>.

Providers may appeal individual claim denials to Xerox; refer to the "Appeals Process Information" flyer found at <http://medicaidalaska.com>. Select **Documentation > Documents & Forms > Provider Updates** and select "Appeal Process Information." Providers can also download the Provider Appeals form at <http://medicaidalaska.com>. Select **Documentation > Documents & Forms > Forms** and under "Other Forms" select "Provider Appeals Form."

For additional provider appeals guidelines, refer to the National Correct Coding Initiative Policy Manual for Medicaid Services available on the federal Medicaid NCCI webpage.

For more information on NCCI, please visit the Xerox Website at <http://manuals.medicaidalaska.com/docs/ncci.htm> or the federal Medicaid website at <http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Data-and-Systems/Downloads/NCCI-FAQs-Update-11-13.pdf>.

