

# Reminder: New Remittance Advice Format and Envelope

03/28/2013

In September 2011, Alaska Medicaid announced a new Remittance Advice format for all Alaska Medicaid providers.

The Remittance Advice (RA) was reformatted. The design groups information by topic and claims action required, making it easier to read.

The RA is printed double-sided, making it more environmentally friendly, and checks are printed at the bottom of the first page. Additionally, smaller RAs will arrive in a redesigned envelope.

The RAs continue to contain all of the same helpful information, organized by sections.

1. Provider Remittance Check
2. Remittance Advice Messages
3. Paid & Denied Claims
4. EOB Status Codes (Denial/Error Codes)
5. Remittance Summary
6. RTDs (if any)
7. Claim Check Edits (if any)

Be sure to read your RA each week to stay informed of provider news and events, and to follow up on any pending or denied claims.

If you have questions, please call Xerox's Provider Inquiry Unit at 907.644.6800, option 1, or 800.770.5650 (toll-free in Alaska).

