

Go Green!

Online Remittance Advice and EFT Payment Options

Save time and paper by receiving Remittance Advice (RA) and claim payments electronically.

Are you taking advantage of the new online capabilities available with Alaska Medicaid Health Enterprise (Health Enterprise)? Managing your account is easier with online access to RAs and claim payments.

Online Remittance Advice

Take control of your RA by receiving an online statement in the Health Enterprise Message Center Inbox. Not only will you eliminate paper, but you will receive it sooner than if you wait for a mailed version. You can download the electronic statement for your files and you may print it if you need a paper copy.

Ready to get started? Go to <http://medicaidalaska.com> and select **Documentation > Documents & Forms**. Scroll down to Enrollment Forms and download the **Update Provider Information Form**. Complete Section A, write "I want to receive RAs in my Health Enterprise Inbox." in the **Other** section at the bottom of the form, sign and mail it to:

Conduent State Healthcare, LLC
Provider Enrollment Department
P.O. Box 240808
Anchorage, AK 99524-0808

Direct Deposit of Claim Payments

Eliminate a trip to the bank by authorizing an Electronic Funds Transfer (EFT) to securely deposit claim payments directly into a designated bank account. You will save time and gas, and your funds will be available for use sooner.

Sign up now! Go to <http://medicaidalaska.com> and select **Documentation > Documents & Forms**. Scroll down to Enrollment Forms and download the **Update Electronic Funds Transfer (EFT) Form**. Complete the form and mail it to:

Conduent State Healthcare, LLC
Finance Department
P.O. Box 240807
Anchorage, Alaska 99524-0808

Learn more about online capabilities:

View computer-based training at <https://learn.medicaidalaska.com> to learn how to use the Alaska Medicaid Health Enterprise web portal to submit claims, request service authorizations, and determine the status of claims.

You should know...

If you choose to continue receiving paper RAs and checks, they will be mailed in separate envelopes.

In your remittance advice, check numbers that begin with an **82** indicate an Electronic Funds Transfer (EFT) payment.

Questions?

In Anchorage
907.644.6800, option 5

Outside Anchorage
800.770.5650, option 1, 2

Available: 8:00 a.m.– 5:00 p.m.
Monday—Friday Alaska Time

Alaska Medicaid Health Enterprise
<http://medicaidalaska.com>