



THE STATE  
of **ALASKA**  
GOVERNOR BILL WALKER

**Department of  
Health and Social Services**

DIVISION OF HEALTH CARE SERVICES  
PHARMACY & ANCILLARY SERVICES UNIT

4501 Business Park Blvd., Suite 24, Bldg L  
Anchorage, Alaska 99503-7167  
Main: 907.334.2400  
Fax: 907.561.1684

27 July 2016

**Re: 835 Electronic Remittance Advice Transmission Delay – Pharmacy Providers**

Pharmacy Providers:

Pharmacy providers who receive their remittance advices (RA) via the 835 transaction will experience a slight delay in delivery with this week's cycle. The delay in the 835 transmission did not impact payment. The 835 electronic RAs are anticipated to be distributed to impacted pharmacies by 7/29/2016.

Pharmacy providers who receive paper remittance advices will not experience a delay in the receipt of the paper RA.

The 835 electronic remittance advice provides claim details for the billing provider including status and payment information.

Please contact me, at 907.334.2425 or [erin.narus@alaska.gov](mailto:erin.narus@alaska.gov), with any questions you may have regarding this delay.

Sincerely,

A handwritten signature in blue ink that reads "Erin Narus, PharmD, RPh".

Erin Narus, PharmD, RPh  
Lead Pharmacist, Pharmacy & Ancillary Services Unit

cc: Margaret Brodie