

Alaska Medicaid Provider Training

March 16 – 18, 2021 – Online Training

You must register for this training in order to attend.

To register for training, send an email to DL-AK-Learn@conduent.com by 5 pm AKST on March 15 with your name, organization name, contact information, and the courses you would like to attend. Course login and phone information will be sent to registrants.

Tuesday, March 16

Tribal Billing Manual Overview	8:30 am	10:00 am
Tribal Clinic	10:15 am	11:00 am
Tribal CHAP	11:15 am	12:00 pm
Tribal DHA	1:00 pm	2:00 pm
Tribal BHA	2:15 pm	3:00 pm
Introduction to Health Enterprise	3:15 pm	4:00 pm
Q&A	4:15 pm	5:00 pm

Wednesday, March 17

Member Eligibility	8:30 am	9:30 am
Guidelines for Record Keeping	9:45 am	10:45 am
Service Authorization	11:00 am	12:00 pm
Claims Management	1:00 pm	2:30 pm
Adjustments & Voids	2:45 pm	3:15 pm
Appeals	3:15 pm	3:45 pm
Q&A	4:00 pm	5:00 pm

Thursday, March 18

Telehealth	8:30 am	9:45 am
Arranging Patient Travel	10:00 am	11:15 am
Travel Q&A	11:15 am	12:00 pm
Dental	1:00 pm	2:30 pm
Long Term Care	2:45 pm	4:00 pm
Q&A	4:00 pm	5:00 pm

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Did you know?

- Billing Manuals are available at <https://medicaidalaska.com> under Documentation>Documents & Forms
- PowerPoint presentations for each course are available at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm> by clicking the Training Documents button