

Alaska Medicaid Provider Training

March 23 - 25, 2021 – Online Training

You must register for this training in order to attend.

To register for training, send an email to DL-AK-Learn@conduent.com by 5 pm AKST on March 22 with your name, organization name, contact information, and the courses you would like to attend. Course login and phone information will be sent to registrants.

Tuesday, March 23

Professional Format Billing	8:30 am	10:00 am
Telehealth	10:15 am	11:45 am
Arranging Member Travel	1:00 pm	2:30 pm
Provider Enrollment	2:45 pm	4:00 pm
Introduction to Health Enterprise	4:15 pm	5:00 pm

Wednesday, March 24

Introduction to AK Medicaid	8:30 am	9:45 am
Member Eligibility	10:00 am	11:00 am
Guidelines for Record Keeping	11:15 am	12:00 am
Service Authorization	1:00 pm	2:00 pm
Claims Management	2:15 pm	3:30 pm
Adjustments & Voids	3:45 pm	4:15 pm
Appeals	4:15 pm	4:45 pm

Thursday, March 25

Accommodations	8:30 am	9:45 am
Third Party Liability (TPL)	10:00 am	10:45 am
Air and Ground Ambulance	11:00 am	12:00 am
Dental	1:00 pm	2:15 pm
Transportation	2:30 pm	4:00 pm
Vision	4:15 pm	4:45pm

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Did you know?

- Billing Manuals are available to read, download, or print from <https://medicaidalaska.com> under Documentation>Documents & Forms
- PowerPoint presentations for each course are available at <https://learn.medicaidalaska.com/> under Provider>Provider Training>