

# Alaska Medicaid Provider Training

September 15 - 17, 2020 – Online Training

**You must register for this training in order to attend.**

To register for training, send an email to [DL-AK-Learn@conduent.com](mailto:DL-AK-Learn@conduent.com) by 5 pm AKST on September 14 with your name, organization name, contact information, and the courses you would like to attend. Course login and phone information will be sent to registrants.

## Tuesday, September 15

Introduction to AK Medicaid	8:30 am	9:45 am
Member Eligibility	10:00 am	10:45 am
Guidelines for Record Keeping	11:00 am	12:00 pm
Service Authorization	1:00 pm	2:15 pm
Claims Management	2:30 pm	3:30 pm
Adjustments & Voids	3:45 pm	4:15 pm
Appeals	4:15 pm	4:45 pm

## Wednesday, September 16

Telehealth	8:30 am	9:30 am
Air and Ground Ambulance	9:45 am	10:45 am
Introduction to Health Enterprise	11:00 am	12:00 pm
Arranging Member Travel	1:00 pm	2:15 pm
Professional Format Billing	2:30 pm	3:45 pm
Care Management	4:00 pm	4:45 pm

## Thursday, September 17

Dental	8:30 am	10:00 am
Transportation & Accommodations	10:15 am	11:45 am
Provider Enrollment	1:00 pm	2:00 pm
TPL	2:15 pm	3:15 pm
Institutional Format Billing	3:30 pm	4:45 pm

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### Did you know?

- Billing Manuals are available at <https://medicaidalaska.com> under Documentation>Documents & Forms
- PowerPoint presentations for each course are available at <http://manuals.medicaidalaska.com/docs/akmedicaidtraining.htm> by clicking the Training Documents button