

Single Date of Service Billing Now Required for Residential Supported Living Providers

As of November 1, 2012, all residential supported living (RSL) claims must be submitted with a single date of service.

Although RSL providers were not previously subject to this rule, a new federal correct coding mandate requires single date-of-service enforcement on RSL claims. As of November 1, 2012, Alaska Medical Assistance no longer processes claim lines reporting more than one Date of Service. Claims with a “Through” Date of Service that is different than the “From” Date of Service (i.e., claims with spanned dates) will no longer be accepted for reimbursement.

This change is effective with the date of claims processing and not the date of service delivery. Any RSL claims with spanned Date(s) of Service within the MMIS that were not processed prior to November 1, 2012 will be denied.



Questions?

- Please call Xerox's Provider Inquiry Unit at 907.644.6800 or 800.770.5650 (toll-free in Alaska).