



**Division of Health Care Services**  
**Temporary Expansion of Medicaid Telemedicine Coverage**  
**Guidance for Coverage during COVID-19 Public Health Emergency**

For as long as the U.S. Department of Health and Human Services Secretary's public health emergency remains in effect, Alaska Medicaid is expanding Medicaid telemedicine coverage. The expansion of telemedicine is effective immediately however new procedure codes are currently being implemented systematically with an expected completion date of April 1, 2020.

**Member and Provider Location**

The location of the member and provider for live interactive, telephone, and online digital modes of delivery are unrestricted to allow for multiple patient and provider settings such as home or facility.

**Live Interactive Mode of Delivery**

Applications such as Zoom, Skype, and Facetime are allowable.

**Evaluation and Management Services**

Telephone Services

A 5-30 minute evaluation and management service with an established patient via telephone. Not reimbursable if a related evaluation and management service was provided during the previous 7 days or if the service leads to or results in an evaluation and management service within 24 hours or soonest available appointment.

Use CPT codes 99441 – 99443

Online Digital Services

Online digital evaluation and management services with an established patient for up to 7 days accumulative time during this period. This is a patient initiated service through a digital format such as an EHR portal, email, or other live interactive mode such as Zoom, Skype, and Facetime which allows digital communication with the provider. Not reimbursable if a related evaluation and management service was provided during the previous 7 days or if the service leads to or results in an evaluation and management service within 24 hours or soonest available appointment.

Use CPT codes 99421 - 99423

Provider Inclusions

Providers enrolled as a Behavior Health Aide working under the direction of a physician

## Federally Qualified Health Centers and Rural Health Clinics

Federally Qualified Health Centers and Rural Health Clinic may be reimbursed at their encounter rate for services provided by a rendering provider listed as an included provider in this section

### Fee Schedule for New Evaluation and Management Procedure Codes

Code	Definition	Physician Rate	Mid-Level Rate
99441	Telephone Service 5-10 min	\$21.26	\$18.07
99442	Telephone Service 11-20 min	\$41.46	\$35.24
99443	Telephone Service 21-30 min	\$61.11	\$51.94
99421	Online Dig Service 5-10 min	\$22.59	\$19.20
99422	Online Dig Service 11-20 min	\$45.02	\$38.27
99423	Online Dig Service 21 min or more	\$72.65	\$61.75

### **Assessment and Management Services**

Code	Definition
98966	Telephone Service 5-10 min
98967	Telephone Service 11-20 min
98968	Telephone Service 21-30 min
98970	Online Dig Service 5 – 10 min
98971	Online Dig Service 11 – 20 min
98972	Online Dig Service 21 – 30 min

### Telephone Services

A 5-30 minute assessment and management service with an established patient via telephone. Covered for Behavioral Health Aides rendering services under the direction of a physician. Not reimbursable if a related assessment and management service was provided during the previous 7 days or if the service leads to or results in an assessment and management service within 24 hours or soonest available appointment.

**Effective 8/1/2020:** Federally Qualified Centers may be reimbursed for audio only mode of delivery for services performed by psychologists and LCSWs enrolled with Alaska Medicaid by billing the Telephone services CPT codes listed in this section. Audio only modes of delivery should only be done if all other modes of deliveries, including audio/video modalities, are not available to the member. Record documentation should clearly indicate the rationale for utilizing an audio only mode of delivery.

FQHC services covered through an audio only mode of delivery:

- Psychiatric diagnostic interview procedures
- Psychological testing and examination services
- Individual psychotherapy
- Health and behavior assessment and intervention services

### Online Digital Services

Online digital assessment and management services with an established patient for up to 7 days accumulative time during this period. This is a patient initiated service through a digital format such as an EHR portal, email, or other live interactive mode such as Zoom, Skype, and Facetime which allows digital communication with the provider. Covered for Behavioral Health Aides rendering services under the direction of a physician. Not reimbursable if a related evaluation and management service was provided during the previous 7 days or if the service leads to or results in an evaluation and management service within 24 hours or soonest available appointment.

### Provider Inclusions

Providers enrolled as a Behavioral Health Aide working under the direction of a physician

### **Case Management Services**

Case management services are authorized to be performed via telephone, online digital, or live interactive mode in lieu of a face to face visit.

Use applicable case management procedure codes for face to face case management services.

### Provider Inclusions

Providers enrolled as Care Coordinators and Targeted Case Managers

### **Therapy Services**

Physical, Occupational, and Speech Therapy services are authorized to be performed via live interactive modes of delivery.

Use the applicable therapy procedure codes for face to face therapy services along with a GT or 95 modifier.

### Provider Inclusions

Provider enrolled as physical therapist, physical therapy assistant, occupational therapist, occupational therapy assistant, speech therapist, speech therapy assistant, and school-based service provider

### Medicare Crossover

G2012 and G0071 is covered for dual eligible members, copay and deductible will be reimbursed to the provider

### **Behavioral Health Services**

More information, as it becomes available, will be published by the [Division of Behavioral Health](#).

### **Medication Management and Telehealth Registry**

Additional Information regarding utilization of telemedicine for medication management and the Telehealth Business Registry is available from the Division of Corporations, Business and Professional Licensing – [Telehealth & Licensing During COVID-19](#).

Additional guidance on billing for covered telemedicine services can be found in the March 20, 2020 Policy Clarification – Medicaid Telemedicine Coverage, available on the [Provider Updates](#) page.