THE STATE of ALASKA
GOVERNOR MIKE DUNLEAVY

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DIVISION OF HEALTH CARE SERVICES
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Superseded by 08/19/2020 Version

Division of Health Care Services
Temporary Expansion of Medicaid Telehealth Coverage
Guidance for Coverage during COVID-19 Public Health Emergency

For as long as the U.S. Department of Health and Human Services Secretary's public health emergency remains in effect, Alaska Medicaid is expanding Medicaid telehealth coverage. The expansion of telehealth is effective immediately however new procedure codes are currently being implemented systematically with an expected completion date of April 1, 2020.

Member and Provider Location

The location of the member and provider for live interactive, telephone, and online digital modes of delivery are unrestricted to allow for multiple patient and provider settings such as home or facility.

Live Interactive Mode of Delivery

Applications such as Zoom, Skype, and Facetime are allowable.

Evaluation and Management Services

Telephone Services

A 5-30 minute evaluation and management service with an established patient via telephone. Not reimbursable if a related evaluation and management service was provided during the previous 7 days or if the service leads to or results in an evaluation and management service within 24 hours or soonest available appointment.

Use CPT codes 99441 – 99443

Online Digital Services

Online digital evaluation and management services with an established patient for up to 7 days a cumulative time during this period. This is a patient initiated service through a digital format such as an EHR portal, email, or other live interactive mode such as Zoom, Skype, and Facetime which allows digital communication with the provider. Not reimbursable if a related evaluation and management service was provided during the previous 7 days or if the service leads to or results in an evaluation and management service within 24 hours or soonest available appointment.

Use CPT codes 99421 – 99423

Provider Inclusions

Providers enrolled as Physician, Advanced Practice Registered Nurse, Physician Assistant, Podiatrist, Community Health Aide, Optometrist, Audiologist, and Direct-Entry Midwife.

Federally Qualified Health Centers and Rural Health Clinics

Federally Qualified Health Centers and Rural Health Clinic may be reimbursed at their encounter rate for services provided by a rendering provider listed as an included provider in this section

Fee Schedule for New Evaluation and Management Procedure Codes

Code	Definition	Physician Rate*	Mid-Level Rate*
99441	Telephone Service 5-10 min	$21.26	$18.07
99442	Telephone Service 11-20 min	$41.46	$35.24
99443	Telephone Service 21-30 min	$61.11	$51.94
99421	Online Dig Service 5-10 min	$22.59	$19.20
99422	Online Dig Service 11-20 min	$45.02	$38.27
99423	Online Dig Service 21 min or more	$72.65	$61.75

* Rates do not reflect Alaska Medicaid base rate adjustments of up to 5 percent for SFY2020. For the applicable adjustment percentage, view page 1 of the fee schedule for your provider type.

Direct-Entry Midwife Services

Direct-entry midwife services are not excluded from providing services via telehealth. Use applicable procedure codes for face to face services delivered via telehealth, and add the appropriate modifier(s), e.g., GQ, GT, 95.

Case Management Services

Case management services are authorized to be performed via telephone, online digital, or live interactive mode in lieu of a face to face visit.

Use applicable case management procedure codes for face to face case management services.

Provider Inclusions: Providers enrolled as Care Coordinators and Targeted Case Managers

Therapy Services

Physical, Occupational, and Speech Therapy services are authorized to be performed via live interactive modes of delivery.

Use the applicable therapy procedure codes for face to face therapy services along with a GT or 95 modifier.

Provider Inclusions

Provider enrolled as physical therapist, physical therapy assistant, occupational therapist, occupational therapy assistant, speech therapist, speech therapy assistant, and school-based services provider

Medicare Crossover

G2012 and G0071 is covered for dual eligible members, copay and deductible will be reimbursed to the provider

Superseded by 08/19/2020 Version

Medication Management and Telehealth Registry

Additional Information regarding utilization of telehealth for medication management and the Telehealth Business Registry in available from the Division of Corporations, Business and Professional Licensing – Telehealth & Licensing During COVID-19.

Additional guidance on billing for covered telehealth services can be found in the March 20, 2020 Policy Clarification – Medicaid Telehealth Coverage, available on the Provider Updates page.

Behavioral Health Aide Services

Telephone Services

A 5-30 minute assessment and management service with an established patient via telephone. Not reimbursable if a related evaluation and management service was provided during the previous 7 days or if the service leads to or results in an evaluation and management service within 24 hours or soonest available appointment.

Use CPT codes 98966 - 98968

Online Digital Services

Online digital assessment and management services with an established patient for up to 7 days accumulative time during this period. This is a patient initiated service through a digital format such as an EHR portal, email, or other live interactive mode such as Zoom, Skype, and Facetime which allows digital communication with the provider. Not reimbursable if a related evaluation and management service was provided during the previous 7 days or if the service leads to or results in an evaluation and management service within 24 hours or soonest available appointment.

Use CPT codes 98970 – 98972

Provider Inclusions

Providers enrolled as a behavioral health aide

New BHA Procedure Codes

Code	Definition
98966	Telephone Service 5-10 min
98967	Telephone Service 11-20 min
98968	Telephone Service 21-30 min
98970	Online Dig Service 5 – 10 min
98971	Online Dig Service 11 – 20 min
98972	Online Dig Service 21 – 30 min

Behavioral Health Services

More information, as it becomes available, will be published by the Division of Behavioral Health.

Superseded by 08/19/2020 Version