

# Temporary Denial Edits Implemented for Health Enterprise Transition

Effective August 30, 2013, Alaska Medicaid claims that, under existing rules would pend for additional information or would generate a resubmission turnaround document (RTD), will instead be denied for Edit 924. This measure is temporary and is necessary for Alaska Medicaid's transition from its current MMIS to Health Enterprise. Claims in a "pending" status before August 28, 2013 will continue to be processed by Xerox.

Claims that will deny for Edit 924 because they require supporting documentation or because they would normally generate a RTD include but are not limited to:

- TPL EOBs
- Medical justification
- Care Management Program (CMP) referrals
- Consent forms
- Missing service authorization number
- Primary EOB

Alaska Medicaid strongly recommends that providers delay submitting claims that meet the above conditions until after Health Enterprise is implemented on October 1, 2013.

**Note:** Clean claims received by Xerox on or before September 16, 2013 should process as usual.

## Blackout Dates

- The last day to submit paper claims to Xerox is September 10, 2013. Any paper claims including attachments received after this date will be returned to the provider.
- The last day to submit electronic claims to Xerox is September 16, 2013. Any files that are received after this date will be rejected and the trading partner will receive an electronic TA1 indicating that the file has been rejected.
- Tuesday, September 17, 2013 is the final financial cycle in legacy to process all claims received by the deadlines. Any claims not processed by this date will deny for Edit 925 *Final System Denial Edit*. This indicates that the denial is a result of the final legacy system financial cycle.

## Resubmit Denied Claims

Providers may resubmit any claims that deny for Edit 924 or 925 after the October 1, 2013 implementation of Enterprise.

Questions? Please call the Xerox Provider Inquiry Unit at 907.644.6800, option 1, or 800.770.5650, option 1, 1 (toll-free in Alaska).