

February 28, 2012

ACS is Now Xerox

Affiliated Computer Services Transitions to Xerox Brand

Two years ago Xerox acquired Affiliated Computer Services (ACS), Alaska Medicaid's fiscal agent. On Wednesday, January 25, 2012, Xerox officially retired the ACS name from most of its service businesses – including Government Healthcare Solutions. All communication will now bear the Xerox name and logo.

No action is required from you as a provider.

Please continue to use the same addresses for mailing your claims or correspondences, the same phone numbers for inquiries and faxes, and the same website (<http://medicaidalaska.com>) for information on Alaska Medicaid billing and training.

The only change that you will see at this time is the Xerox name and logo, replacing the ACS name and logo.

The contact information for the Alaska Medicaid Fiscal Agent is unchanged through this transition:

Xerox (Alaska Medicaid) website:

<http://medicaidalaska.com>

Xerox (Alaska Medicaid) main phones:

800.770.5650 or 907.644.6800

Xerox (Alaska Medicaid) address:

1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

