



Alaska Medicaid Introduces Well-Child Transportation Bus Pass Program!

The Department of Health and Social Services and the Municipality of Anchorage are excited to introduce the new Well-Child Transportation Bus Pass Program. Beginning February 1, 2020, free People Mover bus passes will be issued to Medicaid/Denali KidCare-eligible children and pregnant women through the Municipality of Anchorage's mTicket application.

What is the mTicket application?

The mTicket application can be uploaded to your smart phone allowing Alaska Medicaid to send bus passes to you when you or your child needs to go to a medical, dental, or WIC appointment.

What type of bus passes will be available?

Alaska Medicaid will provide a one day, one week, or thirty day pass, depending on your medical needs.

What will I be able to use the bus pass for?

A bus pass will be sent to you only when you have medical, dental, or WIC appointments, but will be valid for the entire day, week, or thirty-day period and may be used for other transportation needs as long as you attend your travel-approved medical appointments.

What if I do not have a smart phone?

If you do not have access to a smart phone, bus passes will be mailed to you. Be sure to request transportation far enough in advance to allow for mailing time.

Will I still be able to get free taxi rides?

Taxi rides will be authorized only if you do not live near a bus stop or if you or your child's healthcare provider submits a letter to the Well-Child Transportation Program stating the bus is not an appropriate type of transportation due to medical reasons.

How do I request a bus pass?

To request a bus pass, contact the Well-Child Transportation Program at 907.269.4575.

Please complete the attached document. This information will allow us to upload approved bus passes to your mTicket account immediately upon approval. Also attached is a quick reference guide that explains how to use the bus, upload the mTicket application, and access your bus pass.

If you have questions about this exciting program scheduled to launch on **February 1, 2020**, please contact the Well-Child Transportation Program at 907.269.4575.