



## **Alaska Medicaid Introduces Well-Child Transportation Bus Pass Program**

The Department of Health and Social Services and the Municipality of Anchorage are excited to introduce the new Well-Child Transportation Bus Pass Program. Beginning February 1, 2020, free People Mover bus passes will be issued to Medicaid/Denali KidCare-eligible children and pregnant women through the Municipality of Anchorage's mTicket application.

### **What is the mTicket application?**

The mTicket application can be uploaded to the member's smart phone, allowing Alaska Medicaid to send bus passes to them when they or their child needs to go to a medical, dental, or WIC appointment.

### **What type of bus passes will be available?**

Alaska Medicaid will provide a one day, one week, or thirty-day pass, based on the member's medical needs.

### **What will members be able to use the bus pass for?**

A bus pass will be issued to members only when they have medical, dental, or WIC appointments, but will be valid for the entire day, week, or thirty-day period and may be used for other transportation needs as long as the member attends their travel-approved medical appointments.

### **What if a member does not have a smart phone?**

If a member does not have access to a smart phone, bus passes will be mailed to them. If requesting transportation for a Medicaid member, please allow for mailing time.

### **Will members still be authorized to travel by taxi?**

Taxi rides will be authorized only if the member does not live near a bus stop or if the healthcare provider has determined travel by taxi or other mode of transportation is medically necessary. A letter of medical necessity must be submitted to the Well-Child Transportation Program for review and approval.

### **How do I request a bus pass for a member?**

To request a bus pass, contact the Well-Child Transportation Program at 907.269.4575.

Each member must complete the attached document. This information will allow us to upload approved bus passes to their mTicket account immediately upon approval. Also attached is a quick reference guide that explains to members how to use the bus, upload the mTicket application, and access their bus pass.

### **Questions?**

If you have questions about this program, please contact the Well-Child Transportation Program at 907.269.4575.