

06/15/2011

Personal Care Agencies

New Edits for Claim Submission Effective July 15, 2011

In accordance with 7 AAC 125.090, effective February 1, 2010, all individuals employed as Personal Care Assistants (PCAs) are required to enroll as individual providers. Personal Care Agencies were first notified of this new requirement in October 2010.

Effective July 15, 2011, Alaska Medicaid will require that all claims submitted by Personal Care Agencies include the enrolled rendering provider number (Enter qualifier “1D” in Field 24I followed by the Medicaid Provider Number in Field 24J on the CMS-1500). The enrolled rendering provider number must be directly affiliated with the billing Personal Care Agency

Submission of a claim without these two requirements will result in **denial of payment** with an Edit 211, 212 or 213 as described below.

Edit	Description	Claim Denial Reason	Resolution
211	Rendering Provider Number Missing	Claim does not include the provider number of the PCA who rendered the service.	Indicate the rendering PCA's provider number on the claim and resubmit.
212	Servicing Provider Not on File	The rendering PCA indicated on the claim is not currently enrolled.	Submit PCA enrollment applications at https://enroll.medicaidalaska.com/ .
213	Servicing Provider is not a Member of the Billing Provider Group	The provider enrollment file does not indicate the rendering PCA as a member of the billing provider's group.	If the PCA is enrolled, submit the <i>Change of Provider Information Form – Personal Care Assistant</i> indicating the group cross-reference, available at http://medicaidalaska.com (select <i>Providers > Forms</i>).

The 11/10/2010, 12/06/2010 and 12/10/2010 PCA Enrollment informational flyers are available at <http://medicaidalaska.com>, then select *Providers > Updates*.

Provider Enrollment training is available by WebEx to assist providers with the enrollment process. *PCA: New Regulations Reviewed* training is also available for providers to gain a better understanding of the new PCA requirements. Please visit <http://medicaidalaska.com> then select *Training > Schedule* for a complete list of courses and scheduled times and locations, or *Training > Online Registration* to sign up for these informative classes.

Questions regarding the enrollment process may be directed to Provider Enrollment at 907.644.6800, option 2 or 800.770.5650, option 1, 3 (toll-free in Alaska) or akpcaenroll@acs-inc.com.

Other questions or requests for additional assistance may be directed to Provider Inquiry at 907.644.6800, option 1, or 800.770.5650, option 1, 1 (toll-free in Alaska).