

# Health & Social Services



Alaska Division of Health Care Services

## **PROVIDER NOTIFICATION**

February 28, 2011

**TO: ALL PROVIDERS SUBMITTING UTILIZATION MANAGEMENT  
REVIEW REQUESTS TO QUALIS HEALTH**

**FROM: The State of Alaska, Division of Health Care Services**

**SUBJECT: Web-based Utilization Management Reviews**

**Effective April 1<sup>st</sup> 2011, all Qualis Health utilization  
management review requests must be submitted via  
Qualis Health's web-based review system, iEXCHANGE®.**

Qualis Health provides utilization management review services to the Alaska Division of Healthcare Services. Utilization management includes reviews performed for pre-service, continued stay, and respective services.

In preparation for the iEXCHANGE review requirement Qualis Health will be scheduling several sessions to facilitate provider system sign up, education and training. Education and training schedules will follow soon. Information about web-based review submission via iEXCHANGE is available at:

[http://www.qualishealth.org/cm/alaska-medicaid/web-based\\_um\\_request.cfm](http://www.qualishealth.org/cm/alaska-medicaid/web-based_um_request.cfm)

For questions or additional information, please contact:  
Grace Ingram (907) 550-7610 ([gracei@qualishealth.org](mailto:gracei@qualishealth.org)) or  
Jane Bloom (907) 550-7612 ([janeab@qualishealth.org](mailto:janeab@qualishealth.org))