



Alaska Medical Assistance
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Remittance Advice (RA) Message

Title: **Effective November 30, 2013, Xerox Will Accept Only Original (Red) CMS-1500, UB04, and ADA Claim Forms**

Issue Date: 11/04/2013

Run Length: 10 weeks

Provider Type(s): 001, 002, 003, 005, 008, 010, 012, 020, 021, 025, 028, 030, 034, 035, 036, 039, 040, 041, 042, 043, 044, 045, 046, 047, 048, 049, 050, 051, 052, 054, 055, 056, 057, 058, 059, 060, 061, 062, 063, 064, 065, 066, 068, 070, 071, 072, 074, 075, 076, 078, 080, 081, 082, 087, 094, 095, 102, 105, 107, 108, 112, 114, 116, 117

Message: To improve claims processing time, Xerox has adopted Optical Character Recognition (OCR) technology for the processing of paper claims. OCR is able to read original red CMS-1500, UB04, and ADA claim forms only. Photocopied or facsimile claim forms cannot be read. After November 30, 2013, Xerox will RTP (return to provider) any claims not submitted on an original red claim form. Black, photocopied, and facsimile claims will no longer be accepted after this date. Please see the provider flyer "CMS-1500, UB04, and ADA Original (Red) Claim Form Requirement" at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Updates) for additional information.

If you have any questions, please call the Provider Inquiry Unit at 907.644.6800, option 1, or toll-free in Alaska at 800.770.5650 (option 1, 1) for assistance.