



**Alaska Medical Assistance**  
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### **Remittance Advice (RA) Message**

**Title:** **Providers May Now Request Transportation Authorization Updates via Fax**

**Issue Date:** 11/11/13

**Run Length:** 8 weeks

**Provider Type(s):** PT: 001, 002, 005, 008, 010, 012, 020, 021, 025, 028, 030, 033, 034, 035, 036, 040, 041, 042, 043, 044, 045, 051, 054, 055, 065, 066, 105, 107, 108, 112

**Message:** Effective immediately, providers may submit transportation authorization update requests via fax. When arranging patient travel, please call the Xerox Service Authorization call center to request a new transportation authorization. To request a change or update to an approved transportation authorization, please complete the Transportation Authorization Update Form and fax it to the Xerox Service Authorization Unit at 877.438.8942. The form is available at <https://medicaidalaska.com> (Documentation > Documents & Forms > Forms). Please see the provider flyer "Transportation Authorization Update Form Now Available" in Health Enterprise (Documentation > Documents & Forms > Updates) for additional information.

Questions? Contact the Service Authorization Unit at 907.644.6800, option 5, or toll-free in Alaska at 800.770.5650 (option 1, 2).