



**Alaska Medical Assistance**  
Xerox State Healthcare, LLC  
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Phone: 907.644.6800  
Toll-free: 800.770.5650  
<http://medicaidalaska.com>

### **Remittance Advice (RA) Message**

Title: **Advance Payments Available to Providers During Enterprise Delay**  
Issue Date: 02/10/2014  
Run Length: 8 weeks  
Provider Type(s): PT: ALL

Message: The Department of Health and Social Services is offering advance payments to providers impacted by payment delays as the remaining claims processing issues in Health Enterprise are resolved.

Providers will receive a letter explaining how to request advance payments and the repayment options available. The letter, "Advance Payments Available to Providers during Enterprise Delay", is also available at <http://medicaidalaska.com> (Select Documentation > Documents & Forms > Provider Updates).

If you have questions about advance payments or repayment/recoupment, please contact the Division of Health Care Services Accounting Unit at 907.334.2400.

Please continue to direct claims processing questions to the Xerox Provider Inquiry at 907.644.6800, option 1, or 800.770.5650, option 1, 1 (toll-free in Alaska).