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Remittance Advice (RA) Message

Title: Alaska Medicaid Coordinated Care Initiative Update

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Provider Type(s): 001, 002, 005, 008, 020, 021, 030, 033, 034, 051, 054, 056, 057, 061, 070, 107

Message: The Division of Health Care Services' new Alaska Medicaid Coordinated Care Initiative (AMCCI) contractor, MedExpert, will assist Medicaid members who use the emergency room more frequently when compared to other members. Through the AMCCI program, MedExpert will help members to navigate the health care system and appropriately use their Medicaid benefits. Members will receive personalized one-on-one services for care coordination, scheduling appointments, addressing barriers, and assisting with referrals to specialists.

If you would like more information about MedExpert or to refer a patient to the program, please visit <http://dhss.alaska.gov/dhcs/Pages/amcci/default.aspx> or contact the Quality Assurance Team at 907.334.2400.