



Alaska Medical Assistance
Xerox State Healthcare, LLC
PO Box 240808
Anchorage, AK 99524-0808
Phone: 907.644.6800
Toll-free: 800.770.5650
<http://medicaidalaska.com>

Remittance Advice (RA) Message

Title: Denali KidCare Cards to be Issued Temporarily on Non-Laminated Card Stock

Issue Date: 09/16/2015

Run Length: 4 weeks

Provider Type(s): All

Message: Card stock that is used to print Denali KidCare (DKC) cards is on backorder. Until a new shipment arrives, DKC cards will be printed on a substitute card stock. The cards must be cut out from the mailer, and will not be laminated. Please honor these non-laminated cards as valid proof of eligibility.

If you question the validity of any eligibility card, you may verify that the recipient is eligible through Alaska Medicaid Health Enterprise (select Member, then Check Eligibility), by calling AVRS at 855.329.8986, or by calling Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650 (toll-free in Alaska), option 1, 1, 1. Additional eligibility verification methods are listed in Section III of all provider billing manuals.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650 (toll-free in Alaska), option 1, 1, 1.