



**Alaska Medical Assistance**  
Xerox State Healthcare, LLC  
PO Box 240808  
Anchorage, AK 99524-0808  
Phone: 907.644.6800  
Toll-free: 800.770.5650  
<http://medicaidalaska.com>

### **Remittance Advice (RA) Message**

**Title: Delayed Medicaid/Denali KidCare Notices and Cards**

**Issue Date: 09/23/2015**

**Run Length: 2 weeks**

**Provider Type(s): All**

**Message:** The Division of Public Assistance is experiencing printer problems; as a result, Medicaid eligibility notices and Denali KidCare cards scheduled to print the week of September 14, 2015 are delayed.

You may verify eligibility for affected recipients through Alaska Medicaid Health Enterprise (select Member, then Check Eligibility), by calling AVRS at 855.329.8986, or by calling Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650 (toll-free in Alaska), option 1, 1, 1. Additional eligibility verification methods are listed in Section III of all provider billing manuals.

We apologize for the temporary inconvenience.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650 (toll-free in Alaska), option 1, 1, 1.