



Alaska Medical Assistance
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Remittance Advice (RA) Message

Title: Claims Mass Adjustments In Process

Issue Date: 02/17/2016

Run Length: 8 weeks

Provider Type(s): All

Message: As system corrections are implemented, Xerox reprocesses affected claims. A recent reprocessing effort resulted in unintentional recoupments. These claims have been identified and are being reviewed. Any recoupments that occurred without proper notification will be voided and the original reimbursement will be reinstated until proper notification, including amount, repayment options, and appeal process, can be issued.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska).