



Alaska Medical Assistance

PO Box 240808  
Anchorage, AK 99524-0808  
Phone: 907.644.6800  
Toll-free: 800.770.5650  
<http://medicaidalaska.com>

### Remittance Advice (RA) Message

Title: **Have Your PCAs' First Aid/CPR Certifications Lapsed?**

Issue Date: 08/02/2017

Run Length: 8 weeks

Provider Type(s): 095

Message: All personal care assistants (PCA) must have an active first aid/CPR certification. It is the PCA agency's responsibility to ensure that each PCA is certified, and to provide Alaska Medicaid with valid certifications for all rendering PCAs. To prevent claims from denying, submit a copy of all renewed certifications to Conduent as soon as you receive the PCA's updated documents. You may submit copies to Conduent by fax to 907.646.4273 or by mail to:

**Conduent State Healthcare**

Attn: Enrollment Services

P.O. Box 240808

Anchorage, AK 99524-0808

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska 800.770.5650, option 1, 1, 1.