



Alaska Medical Assistance

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Anchorage, AK 99524-0808
Phone: 907.644.6800
Toll-free: 800.770.5650
<http://medicaidalaska.com>

Remittance Advice (RA) Message

Title: **Allow Three to Five Days for Service Authorization Processing By Conduent**

Issue Date: 07/17/2018

Run Length: 6 weeks

Provider Type(s): All

Message: When submitting a service authorization request to Conduent, please allow three to five days to receive a response. Please do not send duplicates of the same request.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.