



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: **Incomplete Provider Revalidation Will Result in Suspended/Denied Claims**

Issue Date: 05/07/2019

Run Length: 10 weeks

Provider Type(s): All

Message: Claims submitted by providers that have not completed enrollment revalidation will suspend with exception code 3670 for billing providers and 3671 for rendering providers. The affected claims will suspend for 60 days. Suspending claims will allow adequate time to complete and submit revalidation paperwork to the Provider Enrollment unit via mail or fax.

If a provider does not complete enrollment revalidation prior to the 60th day of suspend, the Provider Medicaid ID number will be deactivated and the affected claims will be denied for exception code 3672 for billing providers and 3673 for rendering providers.

Once deactivated, providers will be subject to a new enrollment application, enrollment fee (if applicable), and satisfactory repayment arrangements for overpayments or other obligations payable to the State of Alaska. All contact numbers, names, and addresses should be updated on a routine basis to ensure provider enrollment information is accurate at all times.

Providers may submit completed revalidation paperwork via fax at 907.646.4273 or by mail.

Questions? Please contact Provider Enrollment at AK-Enrollment@conduent.com or 907.644.5993 or 888.944.6877 (toll-free in Alaska).