



Alaska Medical Assistance

PO Box 240808  
Anchorage, AK 99524-0808  
Phone: 907.644.6800  
Toll-free: 800.770.5650  
<http://medicaidalaska.com>

### Remittance Advice (RA) Message

Title: **Ground Ambulance Provider Claims Processing Changes**

Issue Date: 08/01/2019

Run Length: 10 weeks

Provider Type(s): 082

Message: Effective for dates of services on and after July 1<sup>st</sup>, 2019, claims for ground ambulance services submitted with a higher base rate service level than is supported by attached documentation will be processed as follows:

- a new claim line will be added to the claim reflecting the appropriate procedure code based on submitted documentation; payment will be processed based on this new claim line
- the original claim line for a non-supported service will be denied
- claims that do not meet medical necessity for transport via ambulance will continue to be denied

Questions? Please contact Carrie Silvers, Division of Health Care Services at 907.269.4576.