



Alaska Medical Assistance

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<http://medicaidalaska.com>

### Remittance Advice (RA) Message

Title: **New Hours of Operation for Conduent Travel Service Authorization Call Center**

Issue Date: 01/27/2020

Run Length: 6 weeks

Provider Type(s): All

Message: Effective March 1, 2020, Conduent's travel service authorization call center will have the following hours of operation:

**Monday – Saturday:** 8:00 a.m. – 5:00 p.m. AKST

**Sunday:** 12:00 p.m. – 4:00 p.m. AKST

Providers may reach the Conduent Service Authorization Unit at 907.644.6800, option 5, or toll-free in Alaska at 800.770.5650, option 1, 2.