



Alaska Medical Assistance

PO Box 240808  
Anchorage, AK 99524-0808  
Phone: 907.644.6800  
Toll-free: 800.770.5650  
<http://medicaidalaska.com>

### Remittance Advice (RA) Message

Title: **Travel Restrictions for Non-Urgent and Elective Services**

Issue Date: 03/17/2020

Run Length: 12 weeks

Provider Type(s): All

Message: The Alaska Medicaid program is limiting Medicaid travel to only those services that cannot be postponed for 3 months (e.g., facility discharges, emergency ambulance transports, acute psychiatric events, urgent surgery). This decision follows the [Alaska State Chief Medical Officer's advisory](#) requesting that providers postpone non-urgent and elective services.

Effective immediately, all travel authorization requests must include written documentation explaining why the service for which the recipient needs to travel cannot be postponed for up to 3 months.

Additional information will be released as it becomes available. Watch your RA messages and visit the Division of Health Care Services home page for updates.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.