



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: **New Travel Authorization Requirements**

Issue Date: 04/10/2020

Run Length: 9 weeks

Provider Type(s): All

Message: Medical travel is limited to only those services that cannot be postponed until after 06/15/2020. This decision follows Governor Dunleavy's [Health Mandate 5.1: Elective Procedures](#).

Effective immediately, all travel authorization requests must include a letter of medical necessity with written documentation that includes the following:

- Additional details describing why services cannot be postponed until 06/15/2020.
- Details on why the patient's need for the services outweigh risks, both to the patient and other community members.
- Information on if the service(s) can be provided via telehealth. If not, why?
- Confirmation that the provider has informed the member of the risks of traveling during this time and that the member understands these risks.
- Confirmation that the provider informed the member that travel extensions unrelated to the member's medical may not be covered.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Superseded by 04/10/2020 RA Message