



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: **Revised New Travel Authorization Requirements**

Issue Date: 04/21/2020

Run Length: 9 weeks

Provider Type(s): All

Message: Medical travel is limited to only those services that cannot be postponed for 8 weeks. This decision follows Governor Dunleavy's [Health Mandate 015: Services by Health Care Providers](#)

Effective immediately, all travel authorization requests must include a letter of medical necessity with written documentation that includes the following:

- Additional details describing why services cannot be delayed without significant impact to life, health, livelihood, or quality of the patient's life.
- Details on why the patient's need for the services outweigh risks, both to the patient and other community members.
- Information on if the service(s) can be provided via telehealth. If not, why?
- Confirmation that the provider has informed the member of the risks of traveling during this time and that the member understands these risks.
- Confirmation that the provider informed the member that travel extensions unrelated to the member's medical may not be covered.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Superseded by 04/23/2020 RA Message