



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: Alaska Responders Relief Line – 844.985.8275

Issue Date: 05/07/2020

Run Length: 8 weeks

Provider Type(s): All

Message: Recognizing the unique stressors that providers face, the Division of Behavioral Health has established a 24/7 support line, 844.985.8275, for healthcare and behavioral professionals impacted by COVID personally and professionally. Staff supporting the call line recognize callers are often first responders and will allow callers to openly express their experiences and feelings serving Alaskans impacted by COVID. This service is also available to immediate family members of first responders who may be experiencing stress, anxiety and other hard to label emotions as a result of their loved one engaging on the front lines.