



Alaska Medical Assistance

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### Remittance Advice (RA) Message

Title: **New Ambulance Services Provider Billing Manual Now Available**

Issue Date: 07/17/2020

Run Length: 8 weeks

Provider Type(s): 082, 102

Message: A new Alaska Medical Assistance Provider Billing Manual is now available for air and ground ambulance providers.

The new manual contains three sections:

- Section I: Provider-Specific Services, Policies, and Procedures
- Section II: Claims Management
- Section III: General Program Information

All billing manuals are available at <http://medicaidalaska.com> and select Documentation > Documents & Forms > Provider Billing Manuals.

Also, there is a new Ambulance Clinical Criteria document available on the [Provider Reference](#) page.

If you have difficulty accessing online documentation, please call Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska) for assistance.