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Remittance Advice (RA) Message

Title: **Alert: Postcard Disguised as Official OCR Communication**

Issue Date: 08/06/2020

Run Length: 6 weeks

Provider Type(s): All

Message: There are reports of postcards being sent to health care organizations disguised as official Office for Civil Rights (OCR) communications, claiming to be notices of a mandatory HIPAA compliance risk assessment. The postcards have a Washington, D.C. return address and the sender uses the title "Secretary of Compliance, HIPAA Compliance Division." The postcard is addressed to the health care organization's HIPAA compliance officer and prompts recipients to visit a URL, call, or email to take immediate action on a HIPAA Risk Assessment. The link directs individuals to a non-governmental website marketing consulting services. Do NOT reply to these communications or go to the web address printed on the card.

Providers can verify that a communication is from OCR by looking for the OCR address or email address on any communication that purports to be from OCR. The addresses for OCR's headquarters and regional offices are available on the [OCR website](#) and all OCR email addresses will end in @hhs.gov.

Questions? contact OCR via email at OCRMail@hhs.gov.