



Alaska Medical Assistance

PO Box 240808
Anchorage, AK 99524-0808
Phone: 907.644.6800
Toll-free: 800.770.5650
<http://medicaidalaska.com>

Remittance Advice (RA) Message

Title: **Updated Provider Billing Manual Now Available for Air and Ground Ambulance Services**

Issue Date: 12/15/2020

Run Length: 8 weeks

Provider Type(s): 082, 102

Message: An updated Alaska Medicaid provider billing manual is now available for air and ground ambulance services. Updates include:

- Additional guidance on exception resolution (see Section II: Transportation & Accommodation Claims Management > Remittance Advice, Adjustments, and Voids > Exception Resolution)
- New guidance on rural reimbursement for Medicare Crossover claims (Section I: Air and Ground Ambulance Services > Claim Submission > Urban versus Rural Locations)
- Clarification on required documentation for air ambulance mileage (Section I > Claim Submission > Billing for Ambulance Services)
- Updated Air Ambulance Flight Summary Guidance (Section I > Claim Submission > Air Ambulance Claim Submissions)

To view this manual, visit <http://medicaidalaska.com> and select Provider > Billing Manuals > click here> click on the Air and Ground Ambulance book on the provider billing manual bookshelf. If you have difficulty accessing your billing manual online, please call the Provider Inquiry Unit at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1, for assistance.