



**Alaska Medical Assistance**

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### **Remittance Advice (RA) Message**

**Title:** DPA Virtual Contact Center for Members Now Live

**Issue Date:** 04/06/2021

**Run Length:** 6 weeks

**Provider Type(s):** All

**Message:** Effective 04/02/2021, Alaska Medicaid members with benefit application, eligibility, and eligibility card inquiries may contact the Division of Public Assistance (DPA) Virtual Contact Center at 800.478.7778 for real-time assistance.