

Alaska Medical Assistance Newsletter

A Monthly Newsletter for Alaska Medical Assistance Providers

August 2015

Xerox

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ICD-10 Trading Partner Testing Announcement

Effective October 1, 2015, all providers must use ICD-10 codes when submitting claims with a service date on or after October 1, 2015. Alaska Medical Assistance will begin accepting ICD-10 files on October 1, 2015.

In preparation for the transition, Alaska Medical Assistance began trading partner testing on March 23, 2015. There are two types of testing offered: End-to-End testing, which is required, and Syntactical testing, which is optional.

How will this affect providers?

Providers submitting claims through a trading partner should communicate with their trading partners to verify appropriate End-to-End testing is being accomplished with Alaska Medicaid. Failure to successfully complete the required End-to-End testing will impact processing of claims with dates of service on and after October 1, 2015.

Providers submitting individual claims through Payerpath, Health Enterprise, or trading partners will not be required to perform End-to-End testing and should not be affected by the testing process.

To learn more about the trading partner testing process, refer to "ICD-10 News Update: Trading Partner Testing Announcement" available on the Provider Updates page at <http://manuals.medicaidalaska.com/docs/updates.htm>.

For ICD-10 computer-based trainings (CBTs), log in to the Learning Management System (LMS) or create a new account at <http://learn.medicaidalaska.com> and select ICD-10 from the Provider dropdown menu. There are three CBTs on ICD-10 currently available: "Basic Information", "ICD-10 Impacts and Changes", and "Impacts for Non-Diagnosing Providers". These CBTs include extensive ICD-10 details and examples of how the ICD indicator is used on the CMS-1500 and UB-04 claim forms.

If you need assistance with testing or have any questions, please send an email to AK-ICD10-Support@xerox.com or call 855.744.8142 (toll free) or 907.644.8142 between the hours of 8:00 a.m. and 5:00 p.m., Alaska Standard Time, Monday – Friday.

Durable Medical Equipment Provider Revalidation Required by September 10, 2015

All Durable Medical Equipment (DME) providers are required to revalidate enrollment with Alaska Medicaid. During the week of July 27, 2015, DME providers should have received a letter with additional information regarding revalidation. Revalidation will occur from August 3, 2015 through September 10, 2015. To maintain uninterrupted claims processing and payment, please complete revalidation by September 10, 2015.

You will find instructions for accessing and completing your required revalidation at <http://manuals.medicaidalaska.com/docs/providerrevalidation.htm>.

For more information, please contact Provider Enrollment at 888.944.6877 (toll-free) or in Anchorage at 907.644.5993.

Governor's Council on Disabilities and Special Education

Developmental Disabilities Committee Meeting

The Developmental Disabilities Committee of the Governor's Council on Disabilities and Special Education will meet Wednesday, August 5, 2015 from 1:00 p.m.—3:00 p.m. The public may attend in person at the offices of the Council at 3601 C Street, Suite 740, Anchorage or call in toll-free at 866.356.1755, code 253 141 0338#. For more information contact Rich Sanders at 907.269.5703, or email richard.sanders@alaska.gov.

Executive Committee Meeting

The Executive Committee of the Governor's Council on Disabilities and Special Education will meet Tuesday, August 11, 2015 from 12:00 p.m.—1:30 p.m. The public may attend in person at the offices of the Council at 3601 C Street, Suite 740, Anchorage or call in toll-free at 866.356.1755, code 959 412 1579#. For more information contact Patrick Reinhart at 907.269.8990, or email patrick.reinhart@alaska.gov.

Adolescent Health Webcast Series

The leading causes of death and disability in the nation's 42 million adolescents and young adults are largely preventable. Adolescence is one of the most dynamic stages of human development – a time of rapid change and development and a critical time to intervene to promote behaviors that will improve health in the long term.

While generally characterized by good health, adolescence is also a time of dramatic physical, cognitive, social, and emotional change. Often, different challenges first emerge during adolescents. In fact, three out of four adolescents ages 12–19 report engaging in at least one of these activities that risk their overall health: use and abuse of alcohol and other substances, unprotected sex, poor eating and exercise habits, and physically-endangering behaviors.

The U.S. Department of Health and Human Services will present an Education Series focused on increasing the uptake and quality of preventive health services for adolescents. This Education Series addresses successful practices in screening, treatment, and referral of Affordable Care Act-covered preventive services and consists of the following sessions:

- [Understanding Adolescent Well-Care Visits—August 06, 2015](#)
- [Confidential Risk Assessment for Adolescent Sexual Health Services—August 12, 2015](#)
- [Applying Motivational Interviewing to SBIRT for Alcohol and Drug Use Screening and Referral—August 27, 2015](#)
- [Effective Screening and Referral Processes for Depression in Adolescents—September 10, 2015](#)

For additional information on each session, click one of the links above.



Holiday Closures

The State of Alaska and Xerox offices will be closed Monday, September 7, 2015 in observation of Labor Day.

RBRVS-Priced Claims to Care Coordination: Fees be Reprocessed for Medical Documents

From October 1, 2013 through March 2014, Health Enterprise incorrectly calculated RBRVS pricing; payment of affected claims was off by a few cents in each case. The problem has been resolved and reprocessing is underway; no action is required from providers. Reprocessed claims will be reflected on upcoming RAs in the Adjustments and Summary sections as they are processed.



Provider Training Dates

Alaska Medicaid is coming to your area! In August, training is scheduled in the Mat-Su Valley and via WebEx. In September, training is scheduled in Juneau, Kotzebue, and via WebEx.

August	
Mat-Su	August 4 — 6
WebEx	August 18 — 20
September	
WebEx	September 1 — 3
Juneau	September 8 — 10
Kotzebue	September 22 — 24

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid, Denali KidCare, and CAMA. Included are introductory courses such as Recipient Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online at <http://learn.medicaidalaska.com>.

For more information about provider training, please contact the Xerox Training Department at 907.644.6800 or 800.770.5650 (toll-free in Alaska).

An integral component of Care Coordination is assisting Medicaid recipients with applications for programs, and monitoring and coordinating their care. Obtaining and maintaining current medical files and documents for recipients is an essential function of Care Coordination. Senior and Disabilities Services (SDS) has learned that Care Coordinators are encountering medical providers who charge fees for medical documents. SDS certifies Care Coordinators as state agents to carry out these tasks, therefore the records are requested on behalf of SDS.

Medicaid providers are required to provide a copy of the requested records to the address that the Care Coordinator has specified, **without charge** and within the time requested ([7 AAC 105.230](#); [7 AAC 105.240](#)).

To assist Care Coordinators in obtaining medical documents efficiently, SDS has developed a letter that each Care Coordinator may present to providers. The letter cites the applicable regulations and requests that the records be provided without charge. Please contact SDS for a copy of this letter customized with your name and billing number.

If you have questions or encounter any problems, please contact Lisa McGuire, SDS Chief of Programs, at 907.269.3681 or lisa.mcguire@alaska.gov.

ICD-10 Instructor-Led Training Now Available

Alaska Medicaid is pleased to announce that August 2015 - September 2015 ICD-10 Instructor-Led Provider Training courses are now open for registration. These courses are designed to give providers a general understanding of ICD-10 and the impact it will have once ICD-10 goes into effect on 10/01/2015. For a complete list of available course dates, times, and registration instructions, please see each corresponding month's training flyer by visiting <http://manuals.medicaidalaska.com/docs/icd-10.htm>. You may also log in to the Learning Management System (LMS) at <http://learn.medicaidalaska.com> to view and register for available ICD-10 courses.

Questions? Please contact the Alaska Medical Assistance ICD-10 team by email at AK-ICD10-Support@xerox.com or by phone at 855.744.8142 (toll free) or 907.644.8142, 8:00 a.m. and 5:00 p.m., AKST, Monday – Friday.

2015 Brain Institute

Alaska Brain Injury Network will hold the 4th annual Alaska Brain Institute November 4 – 6, 2015. This event will focus on understanding complex issues after brain injury. Applications to attend will be available August 3, 2015. For more details, please visit <http://www.alaskabraininjury.net>.

Claim Adjustments for Payments Received

In 2013, an issue developed in the Alaska Medicaid Health Enterprise system that affected Alaska Medicaid received payments processing, specifically provider financial transactions and 1099s.

The issue was isolated to repayments from providers in the form of a check. These payments included transactions such as overpayment for anticipated voids or recoupments, TPL reimbursement, and advancement repayments made in 2014.

The issue was resolved in May 2015 and Xerox is currently processing all payments submitted by check during 2014. Affected providers will see adjustments to their financial accounts reflected on upcoming RAs in the Financial Transaction and Summary sections as they are processed.

Although the provider's financial transactions and current 1099 amounts may appear incorrect on the RA, the adjustments will have no impact on the final Year-To-Date Total Paid amount. All affected 2015 1099s will be manually reviewed to ensure all checks were processed and applied appropriately.

No action is required from providers. If you have any questions, contact Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska).

Staying Informed About Alaska's MMIS Updates

To keep Alaska Medicaid's 20,000+ enrolled providers apprised of the status of our MMIS, known as Alaska Medicaid Health Enterprise, periodic updates are regularly announced at <http://manuals.medicaidalaska.com/docs/updates.htm>. Look for documents titled "Update: MMIS Status". The most recent update was posted on 06/16/2015.

On the MMIS status update, you will find in-depth information about important provider notifications, current payment cycle figures, defect resolution status', recent and upcoming system updates.



Ask Medicaid

Q: Will ICD-10 implementation occur as scheduled for October 1, 2015? What will happen if providers aren't ready to submit claims using ICD-10 codes on October 1, 2015?

A: There are no indications that CMS will delay ICD-10 implementation again. The entire healthcare community should be preparing to utilize the ICD-10 code set for all claims on and after October 1, 2015.

Claims that do not use ICD-10-CM diagnosis codes for dates of service on or after October 1, 2015 will not be processed and will deny. In addition, inpatient hospital claims that do not use ICD-10-PCS codes for billing surgical procedures will deny.

While the implementation date is coming quickly, providers still have time to prepare their organizations for the transition. The Centers for Medicare & Medicaid (CMS) and Alaska Medical Assistance offer providers a wide range of resources including live and computer-based training, as well as helpful planning tools, to prepare providers for the ICD-10 implementation. Links to these resources can be found on the ICD-10 News and Updates page at <http://manuals.medicaidalaska.com/docs/icd-10.htm>.

If you have any questions or would like further information and ICD-10, please send an email to AK-ICD10-Support@xerox.com or call 855.744.8142 (toll-free) or 907.644.8142 between 8 a.m. – 5 p.m., Alaska Standard Time, Monday - Friday.