

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

May 2021

Conduent

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Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

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Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home](#) page.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

You Are Invited: Classic Optical Open House for Vision Care Providers

On Wednesday May 26, 2021 Classic Optical will host the annual Vision Open House for both new and veteran vision providers and their staff who provide services to Alaska Medicaid and Denali KidCare recipients. You are welcome to attend one of the three virtual sessions. Sessions are limited to 25 attendees.

For more information, including how to register, please see the 04/16/2021 flyer titled Classic Optical Open House, available on the [Provider Updates](#) page, or contact Ryan Bender, Vision Services Program Manager, at ryan.bender@alaska.gov or 907.334.2419.

Policy Guidance: Unescorted Minor Requirements for Medicaid Travel

Alaska Medicaid issued policy guidance for unescorted minor requirements for Medicaid travel. The 05/07/2021 Alaska Medicaid Policy Guidance: Unescorted Minor Requirements for Medicaid Travel flyer is available on the [Provider Updates](#) page.

DPA Virtual Contact Center for Members Now Live

Effective 04/02/2021, Alaska Medicaid members with benefit application, eligibility, and eligibility card inquiries may contact the [Division of Public Assistance \(DPA\) Virtual Contact Center](#) at 800.478.7778 for real-time assistance.

Pharmacy Program Updates – April 2021

The Alaska Medicaid Pharmacy Program April 2021 Update is now available on the [Provider Updates](#) page. In this update you will find information about pharmacy changes resulting from the work of the Alaska Medicaid Drug Utilization Review Committee, including:

- New specific clinical prior authorization criteria effective 05/24/2021.
- New Medications have been added to the Interim Prior Authorization list updated 04/16/2021.
- New preferred drug list updates will become effective on or after 06/01/2021.
- Morphine Milligram Equivalent (MME) threshold will be reduced to 150 MME on 07/06/2021.
- Next fiscal year's P&T meeting schedule will be posted by 06/01/2021.

Policy Guidance: Shipping Reimbursement

Alaska Medicaid issued policy guidance for shipping reimbursement. The 5/6/2021 Alaska Medicaid Policy Guidance: Shipping Reimbursement flyer is available on the [Provider Updates](#) page.

Policy Guidance: Pneumatic Compression Devices

Alaska Medicaid issued policy guidance for pneumatic compression devices. The 5/5/2021 Alaska Medicaid Policy Guidance: Pneumatic Compression Devices flyer is available on the [Provider Updates](#) page.

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, May 31, 2021 in observance of Memorial Day.

Dental Codes That Require Additional Information

For all dental procedures that require additional information such as tooth number or surface code, providers must include the additional information in the appropriate fields as identified on the ADA form fields 25 – 28.

Claims that do not include the additional information may be subject to denial.

E/M Code Update to CHA/P Covered Codes List

The following covered code list has been updated to reflect the removal of 99201 effective 12/31/2020 and the expansion of 99202 to include CHA I and CHA II levels effective 01/01/2021:

- [SFY 2021 CHA/P Covered Code List](#)

Regulations Filed: Home Health Licensing and Medicaid Coverage

[Home health agency licensing and home health services Medicaid coverage regulations](#) are effective 05/14/2021.

Screening for Adverse Childhood Experiences (ACEs)

Effective April 1, 2021, Alaska Medicaid covers screening for adverse childhood experiences. For more information, see the Screening for Adverse Childhood Experiences (ACEs) flyer on the [Provider Updates](#) page.

Telehealth Modifier Use for School District and Targeted Case Management Provider

Effective for dates of service on or after 5/15/2021, school districts and targeted case management providers must bill with the appropriate telehealth modifier. Claims received without the appropriate modifier will be denied.

Policy Guidance: Private Duty Nursing Services

Alaska Medicaid has issued policy guidance regarding private duty nursing services. The 3/18/2021 Alaska Medicaid Policy Guidance: Private Duty Nursing flyer is available on the [Provider Updates](#) page.

Policy Clarification: In Home Use of Non-invasive Ventilators

The 3/18/2021 Alaska Medicaid Policy Clarification: Non-invasive Positive Pressure Ventilators flyer is available on the [Provider Updates](#) page.

Proposed Regulations: BH Medicaid Services Transition

New [Behavioral Health Medicaid Services Transition](#) regulations were proposed on 03/12/2021.

Proposed Regulations: Medicaid Cost-of-Care Liability Collection

New [Medicaid Cost-of-Care regulations](#) were proposed on 03/08/2021.

Provider Acknowledgement and Repayment of Payment Errors

Providers should closely review each remittance advice (RA) to ensure it reflects accurate payment for all billed services, including correct member details and services provided. In accordance with 7 AAC 105.220(e), Alaska Medicaid providers have 30 days from the time of payment to notify the department in writing of a payment error. 42 U.S.C. 1320(d) requires repayment of overpayments to the department within 60 days of identifying the overpayment. When an overpayment is identified, complete an Adjustment/Void (AK-05) form and a copy of the RA page detailing the overpayment to the address indicated on the form.

Proposed Regulations: Behavioral Health Licensed Professional Counselor Services

New [Behavioral Health Licensed Professional Counselor Services & Miscellany](#) regulations were proposed on 03/03/2021.

Medicaid Regulations Filed: HCBW Streamlined Determinations NFLOC

[Medicaid home and community-based waiver streamlined determinations for nursing facility level of care \(NFLOC\)](#) regulations are effective 03/31/2021.

Provider Training Dates

In May and June, all training is scheduled via Instructor-led Webinar.

May	
Webinar	May 4 — 6
Webinar	May 18 — 20
June	
Webinar	June 8 — 10
Webinar	June 22 — 24

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).

