

# Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

July 2021

## Conduent

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Anchorage, AK 99508-3469

## Web Address

<http://medicaidalaska.com>

## Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

## Recipient Services

907.644.6800, option 6 or 800.780.9972, option 2 (toll-free)

## Provider Inquiry

907.644.6800, option 1 or 800.770.5650, option 1, 1 (toll-free)

## Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

## Fax Numbers

SA.....907.644.8131  
SA Travel, MRI .....907.644.5982  
SA Mental Health .....866.653.1435  
EPS .....907.644.9845  
Finance.....907.644.8120  
Training .....907.644.9845  
Attachments .....907.644.8122  
or .....907.644.8123  
Enrollment .....907.646.4273  
Provider Inquiry .....907.644.8126

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## Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home](#) page.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Updated Medical Justification Requirements for Travel Effective July 15, 2021

Effective July 15, 2021, requirements for transportation authorization requests will change. The requirements are listed in provider flyer Medical Justification Requirements for Travel Effective July 15, 2021 available on the [Provider Updates](#) page.

Questions? Contact Carrie Silvers at [carrie.silvers@alaska.gov](mailto:carrie.silvers@alaska.gov) or 907.269.4576.

## Behavioral Rehabilitation Services Codes Sunsetting Effective 07/01/2021

In accordance with the agreement between DBH and CMS, the following codes are set to "sunset" on June 30, 2021.

- H0018 – Behavioral rehabilitation services
- H0019 – Behavioral rehabilitation services
- H0019-HK – Behavioral rehabilitation services
- H2015 – Comprehensive community support services

Claims submitted with the above codes for dates of service on or after July 1, 2021 will no longer be paid by Alaska Medicaid and will deny.

## Medicaid Regulations Filed: Gender Dysphoria-Related Services

Medicaid [Gender Dysphoria-Related Services](#) coverage regulations are effective 07/25/2021.

## Proposed Regulations: Medicaid FQHC Options for Tribal Health Organizations

New [Federally Qualified Health Center Medicaid Enrollment, Coverage & Payment Options for Tribal Health Organizations](#) regulations were proposed on 06/23/2021.

## Alaska Medicaid Re-Introduces Well-Child Transportation Bus Pass Program

The Department of Health and Social Services and the Municipality of Anchorage are excited to re-introduce the Well-Child Transportation Bus Pass Program that was originally set to begin in February of 2020 but was delayed due to the COVID-19 Public Health Emergency. Beginning July 1, 2021 free People Mover bus passes will be issued to Medicaid/Denali KidCare-eligible children and pregnant women through the Municipality of Anchorage's mTicket application. For more information, refer to the provider flyer Alaska Medicaid Re-Introduces Well-Child Transportation Program available on the [Provider Updates](#) page.

Questions? Please contact the Well-Child Transportation Program at 907.269.4575.

## Medicaid Regulations Filed: Cost of Care Collection

Medicaid waiver [Cost of Care Collection](#) regulations are effective 08/01/2021.

## Medicaid Regulations Filed: BH Services Transition

[Medicaid behavioral health rehabilitative services and transition to 1115 waiver services](#) regulations are effective June 30, 2021.

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

## Outpatient and Physician-Administered Drugs: Claims Coding Reminder

Effective July 1, 2021, Alaska Medicaid Health Enterprise will transition from edit monitoring to prospective Medical Pharmacy claims (i.e., Physician Administered Drugs, "J-codes") adjudication validation.

Please review the updated 05/25/2021 [NDC Requirements and Policy Guidance](#). For questions, please contact Jamie Lang at [jamie.lang@alaska.gov](mailto:jamie.lang@alaska.gov) or 907.334.2654 or the Pharmacy Services program manager, Erin Narus, at [erin.narus@alaska.gov](mailto:erin.narus@alaska.gov) or 907.334.2425.

## Mental Health Physician Clinic (MHPC) Claim Submission to ASO

Effective 07/01/2021, for all dates of service on and after 07/01/2021, claims submitted for services rendered by Mental Health Physician Clinics must be submitted to Optum, the Division of Behavioral Health's (DBH) Administrative Service Organization (ASO).

Questions? Contact [MPASSunit@alaska.gov](mailto:MPASSunit@alaska.gov).

## Provider Training Dates

In July and August, all training is scheduled via Instructor-led Webinar.

July	
Webinar	July 13 — 15
Webinar	July 27 — 29
August	
Webinar	August 10 — 12
Webinar	August 24 — 26

## Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).