

Up-to-Date with Alaska Medicaid

A Monthly Newsletter for Alaska Medicaid Providers

August 2021

Conduent

1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Fraud and Abuse Hotline

907.644.5975 or 800.256.0930 (toll-free)

Recipient Services

907.644.6800, option 6 or
800.780.9972, option 2 (toll-free)

Provider Inquiry

907.644.6800, option 1 or
800.770.5650, option 1, 1 (toll-free)

Provider Enrollment

<https://medicaidalaska.com/portals/wps/portal/ProviderEnrollment>

Fax Numbers

SA907.644.8131
SA Travel, MRI907.644.5982
SA Mental Health866.653.1435
EPS907.644.9845
Finance907.644.8120
Training907.644.9845
Attachments907.644.8122
or907.644.8123
Enrollment907.646.4273
Provider Inquiry907.644.8126

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Alaska Medicaid COVID-19 Response

In response to the national public health emergency associated with the COVID-19 virus, the Department of Health and Social Services (DHSS) has issued health mandates and implemented temporary policy changes to the Alaska Medicaid Program. For frequent updates on DHSS' response to COVID-19, refer to the [Alaska Medicaid Health Enterprise home](#) page.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

Providers Should Utilize Service Authorization Forms for Local and Out-of-Area Travel Requests

Alaska Medicaid has two forms available for requesting travel service authorizations (SA) titled Local Travel Service Authorization Request and Out-of-Area Travel Service Authorization Request. The Local Travel Service Authorization Request form must be used when requesting a travel SA for a member traveling within their home community to receive medical care. This form contains fields for notating all travel to and from medical appointments for a single member within a single calendar month. The Out-of-Area Travel Service Authorization Request form must be used by providers submitting 10 or more travel requests at a time; travel requests may only be for members traveling outside of their home communities to receive medical care.

Both forms are available on the [Alaska Medicaid Forms](#) page under Service Authorization Forms.

Holiday Closures

The State of Alaska and Conduent offices will be closed Monday, September 6, 2021 in observance of Labor Day.

New ADA Frenectomy Dental Codes

Effective 10/01/2021 and in accordance with 7 AAC 105.100(5) and 42 CFR 440.100, Alaska Medicaid will authorize Buccal/Labial (D7961) and Lingual (D7962) Frenectomy services when considered medically necessary and if the medical appropriateness criteria are met. For more information, refer to provider flyer [Alaska Medicaid Policy Update: Buccal/Labial and Lingual Frenectomy](#).

Pharmacy P&T/DUR Committee Meeting Notice and Agendas for 09/17/21

The Alaska Medicaid Pharmacy Program P&T/DUR Agendas for the September 17, 2021 meeting are now available on the [Alaska Medicaid Pharmacy](#) page.

Updated Medical Justification Requirements for Travel Eff. 07/15/21

Effective July 15, 2021, requirements for transportation authorization requests will change. The requirements are listed in provider flyer Medical Justification Requirements for Travel Effective July 15, 2021 available on the [Provider Updates](#) page.

Questions? Contact Carrie Silvers at carrie.silvers@alaska.gov or 907.269.4576.

Medicaid Regulations Filed: Gender Dysphoria-Related Services

Medicaid [Gender Dysphoria-Related Services](#) coverage regulations are effective 07/25/2021.

Proposed Regulations: Medicaid FQHC Options for Tribal Health Organizations

New [Federally Qualified Health Center Medicaid Enrollment, Coverage & Payment Options for Tribal Health Organizations](#) regulations were proposed on 06/23/2021.

Alaska Medicaid Re-Introduces Well-Child Transportation Bus Pass Program

The Department of Health and Social Services and the Municipality of Anchorage are excited to re-introduce the Well-Child Transportation Bus Pass Program that was originally set to begin in February of 2020 but was delayed due to the COVID-19 Public Health Emergency. Beginning July 1, 2021 free People Mover bus passes will be issued to Medicaid/Denali KidCare-eligible children and pregnant women through the Municipality of Anchorage's mTicket application. For more information, refer to the provider flyer [Alaska Medicaid Re-Introduces Well-Child Transportation Program](#) available on the [Provider Updates](#) page.

Questions? Please contact the Well-Child Transportation Program at 907.269.4575.

Medicaid Regulations Filed: Cost of Care Collection

Medicaid waiver [Cost of Care Collection](#) regulations are effective 08/01/2021.

Provider Training Dates

In August and September, all training is scheduled via Instructor-led Webinar.

August	
Webinar	August 10 — 12
Webinar	August 24 — 26
Webinar	Aug 31 — Sep 2
September	
Webinar – Tribal Program	September 14 — 16
Webinar	September 28 — 30

Register Today!

Alaska Medicaid training courses will guide you and your staff in understanding and billing for services reimbursed by Alaska Medicaid and Denali KidCare. Included are introductory courses such as Member Eligibility, Adjustments and Voids, Claims Management, and Service Authorizations. Register online through the [Alaska Medicaid Learning Portal](#).