



**Alaska Medical Assistance**

Xerox State Healthcare, LLC

PO Box 240808

Anchorage, AK 99524-0808

Phone: 907.644.6800

Toll-free: 800.770.5650

<http://medicaidalaska.com>

**Remittance Advice (RA) Message**

Title: **Changes to Alaska Medicaid Phone Tree**

Issue Date: 05/05/2014

Run Length: 8 weeks

Provider Type(s): All

Message: The phone tree at Alaska Medicaid has changed. Providers now have a dedicated line to call for recipient eligibility verification. Providers can reach this new line at 907.644.6800, option 1, 2 or toll-free in Alaska at 800.770.5650, option 1, 1, 2.

For all other provider inquiries please call, 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1, 1, 1.

All other phone options have remained unchanged.