



Alaska Medical Assistance
Xerox State Healthcare, LLC
PO Box 240808
Anchorage, AK 99524-0808
Phone: 907.644.6800
Toll-free: 800.770.5650
<http://medicaidalaska.com>

Remittance Advice (RA) Message

Title: **PCA Claims that Exceed Authorized Units Will Be Denied**

Issue Date: 03/18/2015

Run Length: 6 weeks

Provider Type(s): 095

Message: Since Enterprise go-live, a number of system issues may have prevented service authorizations from being flagged as used when claims were billed and paid against PCA authorizations. On Saturday, March 14th, 2015, Xerox implemented an update to remedy this problem.

What does this mean to you, the provider?

If the number of units for which you have been paid did not exhaust the number of authorized units, you will not be impacted.

If the number of units for which you have been paid EXCEEDS the number of authorized units AND you continue to bill on the same authorization number, your claims will be denied for exception 8040, *Service Authorization Units Fully Exceeded*.

Additional communication will be provided to the agencies impacted by this fix. If you have any questions, please contact Xerox Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1.