



**Alaska Medical Assistance**  
Xerox State Healthcare, LLC  
PO Box 240808  
Anchorage, AK 99524-0808  
Phone: 907.644.6800  
Toll-free: 800.770.5650  
<http://medicaidalaska.com>

### Remittance Advice (RA) Message

Title: **Exception Code 9854 Posting to Provider Remittance Advice**

Issue Date: 04/01/2015

Run Length: 6 weeks

Provider Type(s): All

Message: Some Alaska Medicaid providers may notice that exception code 9854 is posting on their remittance advice (RA). Exception code 9854, *mass adjustment claim is being processed for the first time*, posts on claims that Xerox has staged for reprocessing. These claims will be removed from the RA and will be corrected and reprocessed through mass adjustments; no action is required from providers. Any reprocessing efforts that result in recoveries or recoupment of overpayments will be communicated to providers in advance and repayment options will be discussed before any recoupment is made.

Questions? Contact Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska).