



Alaska Medical Assistance
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Remittance Advice (RA) Message

Title: **Xerox State Healthcare to Become Conduent**

Issue Date: 12/21/2016

Run Length: 12 weeks

Provider Type(s): All

Message: Effective January 1, 2017, Alaska Medicaid's Fiscal Agent, Xerox State Healthcare, will become Conduent. Over the coming weeks, labeling of all documentation, billing manuals, and reference material will transition from Xerox to Conduent.

Alaska Medicaid Fiscal Agent personnel email addresses transitioned on December 19, 2016, replacing [@xerox.com](mailto:) with [@conduent.com](mailto:). Fiscal Agent staff members will continue to receive emails addressed using Xerox through the transition period to allow contact list and email filter updates.

Alaska Medicaid Fiscal Agent processes, personnel, addresses, and phone numbers will not be impacted by the transition.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1.