



Alaska Medical Assistance

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### Remittance Advice (RA) Message

Title: **Recoupment of Overpayments on the 03/01/2017 Remittance Advice**

Issue Date: 03/22/2017

Run Length: 2 weeks

Provider Type(s): All

Message: On 03/01/2017, Alaska Medicaid's fiscal agent, Conduent, reprocessed selected institutional and professional claims. This reprocessing effort resulted in additional payment for some claims and recoupments for others. This message was sent to all provider types who were included in this effort, however not all of Alaska Medicaid's providers were impacted.

Conduent is required to issue an advance notice prior to a recoupment such as this; the Division of Health Care Services staff regrets that this did not occur. We will make every effort to ensure that future notices are sent timely.

To validate accuracy of the reprocessing effort, affected claims will be evaluated over the next 2 weeks. No action is required of providers and the fiscal agent where the 03/01/2017 reprocessing resulted in a correctly adjudicated claim.

Any claims that were erroneously denied during the reprocessing effort will be corrected and the affected provider's remittance advice will reflect this action so that provider records can be updated accordingly.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or 800.770.5650, option 1, 1, 1 (toll-free in Alaska).