



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: **Medicaid Policy Clarification: Office Consultations via Telemedicine Applications**

Issue Date: 04/05/2017

Run Length: 6 weeks

Provider Type(s): 001, 005, 008, 020, 021, 030, 033, 034, 035, 036, 039, 040, 041, 042, 043, 051, 107

Message: Medically necessary office consultations (CPT 99241, 99242, 99243, 99244, 99245, and HCPCS D9310) provided via telemedicine may be covered only when used as a second opinion.

Office consultations provided via telemedicine may be reimbursed only if the consulting provider is of a different specialty than the requesting provider.

Office consultations performed by a provider of the same specialty within the same organization as the requesting provider are **not** covered.

For further clarification of covered telemedicine services and documentation requirements, please refer to provider flyer "Medicaid Policy Clarification: Office Consultations via Telemedicine Applications" at <http://manuals.medicaidalaska.com/docs/updates.htm>.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1, or toll-free in Alaska at 800.770.5650, option 1, 1, 1.