



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: **Reminder: Requested Service Authorizations That Will Not Be Used Must Be Cancelled**

Issue Date: 07/19/2017

Run Length: 8 weeks

Provider Type(s): All

Message: Alaska Medicaid reminds providers that approved authorizations for requested services must be canceled if they will not be used.

If cancelling an authorization, submit the original approved authorization form with a cancellation statement across the full authorization. The request must be signed and dated by the requestor and include a contact phone number. Fax the cancellation request to the Conduent Service Authorization Department at 907.644.8131.

For travel authorization cancellations, providers must contact the original Travel Department that approved the travel request.