



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: **Member Appointment No-Show Reporting**

Issue Date: 02/26/2019

Run Length: 8 weeks

Provider Type(s): All

Message: Appointment no-shows occur across all medical practices, and the Division of Health Care Services (DHCS) acknowledges that this problem can negatively impact both patient flow and revenue. If you experience Medicaid member no-shows in your practice, complete and submit a [Member Appointment No-Show Report](http://manuals.medicaidalaska.com/docs/forms.htm) (<http://manuals.medicaidalaska.com/docs/forms.htm>). The DHCS Quality Assurance (QA) Unit will review each report to determine what actions can be taken to reduce no-show occurrences.