



Alaska Medical Assistance

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Remittance Advice (RA) Message

Title: **Members Must Give Hotels Correct Check-in and Check-out Dates**

Issue Date: 05/14/2019

Run Length: 5 weeks

Provider Type(s): All

Message: When assisting members in arranging Medicaid approved transportation and accommodations, please remind the member to give the exact check-in and check-out date to the hotel when making hotel reservations; hotel check-in and check-out dates may differ from the air travel dates. If the member gives an incorrect check-in date and does not check in to the hotel as scheduled, the hotel may cancel reservations and may not be able to accommodate the member.