



Alaska Medical Assistance

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Phone: 907.644.6800
Toll-free: 800.770.5650
<http://medicaidalaska.com>

Remittance Advice (RA) Message

Title: **Timely Requests for Travel**

Issue Date: 09/16/2019

Run Length: 12 weeks

Provider Type(s): All

Message: Providers arranging travel for members are advised to submit service authorization requests for local ground or out of area Medicaid transportation 10 days prior to the date the member needs to travel. Alaska Medicaid cannot guarantee that requests received less than 10 days prior to the requested travel date will be processed in time for the member to travel to their scheduled appointment.

Requests for urgent/emergent medical transportation will be expedited and do not require 10 days to process.

Questions? Please contact Provider Inquiry at 907.644.6800, option 1, 1 or toll-free in Alaska at 800.770.5650, option 1,1,1.